

## Sending iRCT Crash Reports from Windows

Sending crash reports are crucial to making iRCT more stable and reliable.

There is no personal data in a crash report, a crash report for CyberTuner will have a file name such as:

CyberTuner\_2014-05-01-114448\_John\_Tuner-iPhone.crash

1. You will first need to Sync your iOS device using iTunes to find crash reports on your Windows machine.
2. To find crash logs enter the crash log directory below in the Windows search field, replacing <user\_name> with your Windows user name.

Crash log storage on Windows Vista or Windows 7?

C:\Users\<user\_name>\AppData\Roaming\Apple computer\Logs\CrashReporter\MobileDevice

Crash log storage on Windows XP

C:\Documents and Settings\<user\_name>\Application Data\Apple computer\Logs\CrashReporter

Or browse to the above directories one step at a time to find the files.

3. Open the folder named after your device's name.
4. Drag and drop the crash files into a new email and send to dean@reyburn.com

More information is at:

<http://www.iphoneappdevelopment.com/?p=38>